



Thomas Built Buses, Inc.
February 16, 2001

Recall OOV-362

Dear Thomas Bus Owner,

This notice is sent to you in accordance with the requirements of the National Safety Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has determined that a defect, which relates to motor vehicle safety, exists in the vehicle identified on the enclosed postcard (Form PSD 304).

This recall involves the driver's seat on Thomas Conventional Vista MVP-ER, MVP-EF, TL960, CL960, and ER-Transit buses manufactured between April 1996 and September 2000 equipped with National Seating Company's Series 93B-SB Driver's Seat. There is a possibility for a bracket attaching to the height adjusting shock absorber to deform and break. If the bracket is not replaced after deforming, and is allowed to break, its breaking will result in a sudden drop of the driver's seat on the pedestal with potential injury to the driver, and may result in the driver's loss of control of the vehicle and possible crash without prior warning.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas Built Buses will remedy this defect without charge. Reimbursement is available upon request. The repair involves replacing the seat base and adding reinforcement to the seat assembly. The amount of time necessary to perform this repair is estimated to be .5 hour per vehicle. Details are included in the repair procedure.

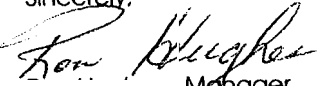
To arrange for repairs, contact your local Thomas Built Buses dealer. The body number for each vehicle involved in this recall campaign can be found just above the address on the enclosed postcard. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled.

You may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call 1-888-327-4236 if you believe that (1) the notification or remedy described is inadequate; (2) the manufacturer has failed or is unable to remedy the defect in accordance with the notification; (3) the manufacturer has failed or is unable to remedy the defect within 60 days after your first attempt to obtain remedy.

If you have additional questions, please contact Tracy Sauerbrey at (336) 841-5992.

Sincerely,


Ron Hughes, Manager
Customer Support Division

RH/ts
Enclosures Postcard

RECEIVED